

# Feature Summary

## Front Counter

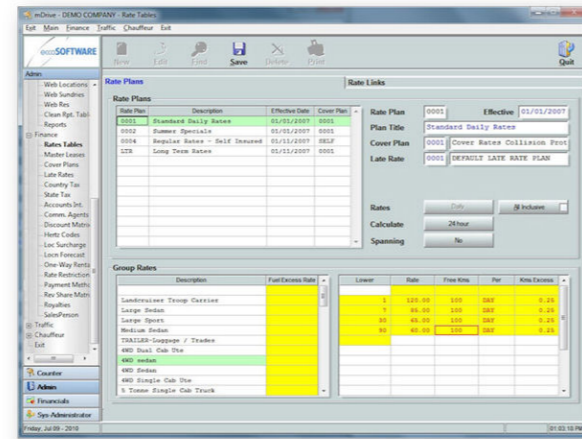
- ✓ Contracts (lease or rental agreements)
- ✓ Forward bookings - with confirmation by SMS and email
- ✓ Quotations - over the phone, fax or email
- ✓ Log-Book (60 days view by location/vehicle group)
- ✓ Extensive enquiry functions
- ✓ End of day - Daily Business Report (DBR) processing - including banking
- ✓ Debit/credit notes
- ✓ Drivers history
- ✓ Non-revenue movements and cross hire
- ✓ Workshop management/vehicle expenses
- ✓ Chauffeur jobs/timesheet and allocations
- ✓ Built in email functions and web integration with internet bookings

## Back Office

- ✓ Comprehensive fleet management
- ✓ Account customers, recurring and periodic invoicing
- ✓ Highly flexible rates and insurance tables
- ✓ Discount tables, late return penalties
- ✓ Commission agents/travel agents interaction
- ✓ Revenue sharing (franchise operations)
- ✓ Chauffeur/limousine and bus/coach functions
- ✓ Road accidents and traffic infringement
- ✓ Extensive reporting including yield management
- ✓ Full-featured accounts receivable, accounts payable and general ledger
- ✓ Inventory management for spare parts etc
- ✓ Production of all financial reports down to the P&L, balance sheet and BAS/GST reporting

## ... and a whole lot more including

- ✓ Multi-tasking open several screens concurrently
- ✓ Graphical and list style representation of vehicle inspection
- ✓ Asset management and depreciation
- ✓ Multi-currency handling
- ✓ A whole array of user-maintainable system codes including country and state taxes, vehicle styles, payment types and over 50 other tables
- ✓ Maintenance of public holidays and branch opening/closing times to effect bookings and rate charges
- ✓ Vehicle replacement program and cross-hires
- ✓ Data synchronisation for multi-branch off-line consolidation of data (when operating in a decentralised fashion)
- ✓ System can operate live, online, over the internet
- ✓ Full on-screen, context sensitive user manual
- ✓ System security features down to function level
- ✓ Easily maintainable system configuration parameters
- ✓ Employee record maintenance
- ✓ Archive functions



## Log Book

The log book provides a graphical representation of the scheduled movements for a selected vehicle group during a given period. From the nominated day, a user can view sixty days into the future. This calendar style list shows all movements including RAs, leases, non-revenue movements, reservations, workshop bookings and over-bookings.



For further information please contact 9446 7626 4674:

Victoria

Tel: (03) 8516 9999

Fax: (03) 9548 8070

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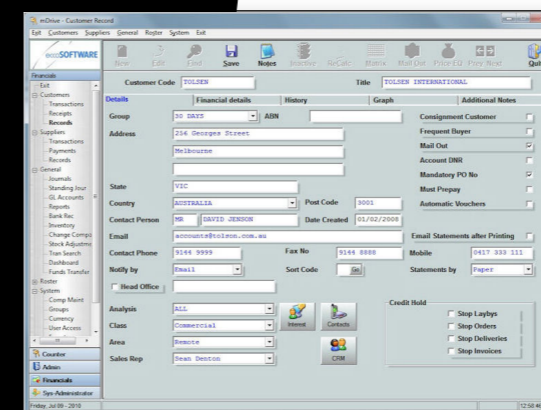
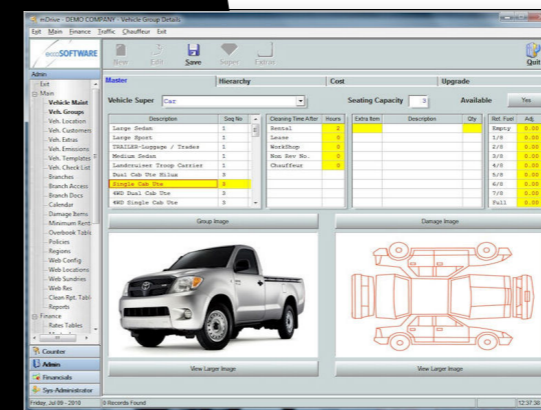
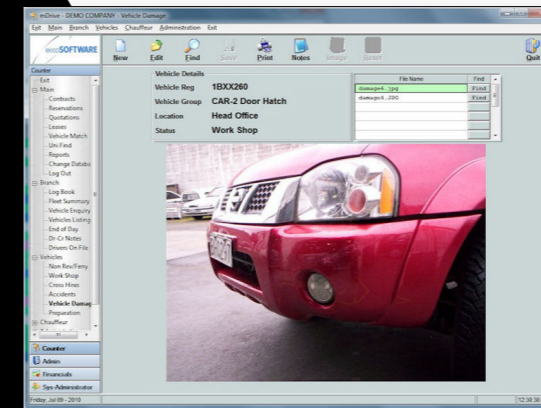


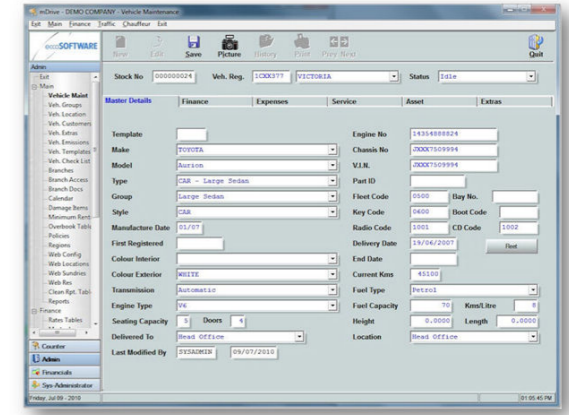
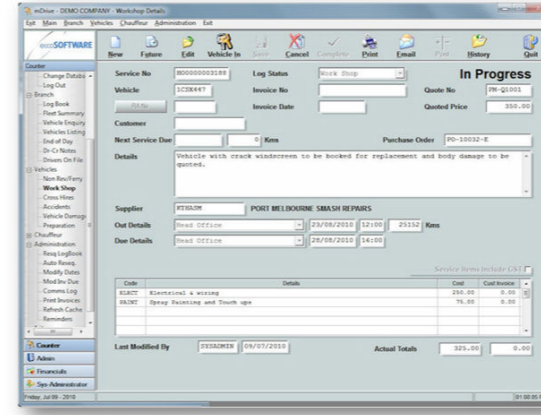
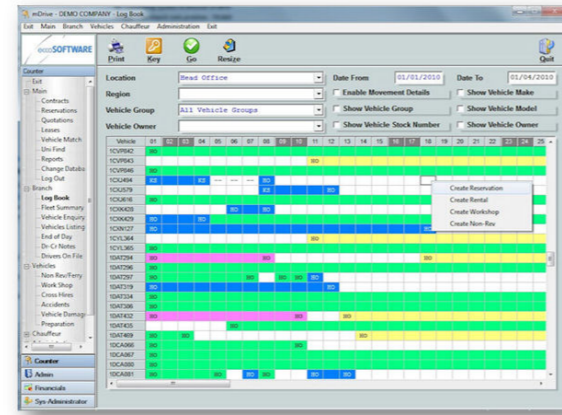
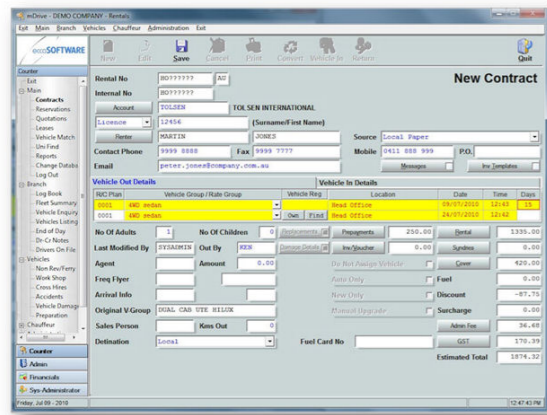
*mDrive is a feature-rich system designed to satisfy the most demanding operating environment, providing your business with the functionality you require and demand*

The Ecco Software software suite features a comprehensive range of solutions for different industries. One of the business solutions is **mDrive**. **mDrive** is a fully integrated, easy to use, functional and powerful management system for all vehicle rental and leasing companies. It's an advanced 3rd Generation Windows™ based comprehensive system, suitable for large or small operations alike, covering all rental activities as well as fleet and financial management functions.

The system is made up of three primary modules:

- ✓ **Back Office Administration** provides access to a range of administrative functions including all setup tables, rates, insurance and other management functions. It also includes vehicle and fleet master record tables, foreign currency/rates tables, commission agents, accounting interface (with customers/suppliers) and service providers, which includes the handling and recording of road traffic violations and chauffeur/limousine/driver history.
- ✓ **Front Office** provides front counter rental staff with the tools to manage their job including reservation bookings, quotations, creating and maintaining rental contracts, long term leasing records and management reports. This module also provides financial management functions including the receipt of payments and the daily banking activities.
- ✓ The **Accounting** module includes all the standard accounting functions such as accounts receivable/debtors ledger, accounts payable/creditors ledger, general/nominal ledger, cash book, journal transactions, inventory ledger and stock control including multi-warehouse handling, as well as extensive financial reporting.





## Fast and efficient with a friendly interface

An important feature for the vehicle rental software user, is the ability to enter data quickly, especially where counter operations are concerned. mDrive uses familiar Windows™ tab and enter key operations to navigate quickly around the screens, as well as 'hot keys' that let you bypass menus and execute certain heavily used functions.

## All Windows™ from the ground up

Developed using industry standard tools, mDrive takes full advantage of the features of the Windows™ operating system. It is not a text-based system with a Windows™ 'facelift', but a true Windows™ implementation from the ground up. MDrive has an easy to use Windows™ interface, an open database structure and follows standard Windows™ conventions.

## Counter Operations

Front counter operators have a user-friendly interface for renting vehicles quickly and efficiently. A split tab style screen enables processing of initiations and finalisations without the need to navigate through menus or search repeatedly for the information.

The Counter module is used to create RAs, move vehicles between branches, monitor daily initiations and completions as well as accept future reservations. Long-term lease functionality is also available. All financial transactions and 'end-of-day' processing, including the DBR (Daily Business Report) and banking, are handled by the Cash Management function.

This module may operate as a stand alone facility, with batch processing, or in an on-line manner, with a central head office. In either case, head office administration staff have access to branch activities at any time.

The Intelligent Reservation module even reschedules allocation when previous rentals are extended and allocates vehicles from a central pool. Central and distributed reservation facilities are available, with cross branch bookings for both a local and regional scope.

Payments are recorded via a user-friendly payment method 'pop-up', which incorporates card logos for ease of use. Revenue sharing between branches or franchise operations is captured and reports may be obtained.

mDrive makes full use of the multi-tasking abilities of the Windows™ environment, all with a single press of a button. Imagine creating an RA while at the same time making a reservation, or quoting over the phone and then returning back to the RA without losing any information.

## Fleet Control

A comprehensive module to provide you with complete control over your fleet. The details are captured using pop-up tables defined via the administration tools and comprise a full rental history, repairs and maintenance costs. Workshop management and scheduling of work required are also included.

Important Fleet Control features:

- Vehicle maintenance
- Asset register
- Repair work details and purchase orders
- Schedule management
- Asset depreciation
- Fleet group analysis
- Maintenance costs management
- Petrol consumption
- Vehicle disposal listing
- Vehicle for sale

In summary, the Fleet Control module provides you with comprehensive tools and reports to review petrol consumption, track 'missing' kilometres, follow vehicle performance and control scheduled maintenance.

## Accident and Infringement Tracking

Handling accident and traffic infringement information is a daunting task. mDrive tracking provides facilities for recording and keeping track of all details related to accidents and infringements.

From here you are able to record and maintain all accidents, third party involvement, notes regarding police attendance, calls placed to the insurance company and even full-colour images of the damaged vehicle. As all information is logged in one place, there is no wasted time trying to keep up with the status and costs.

Improved handling of traffic violations and parking fines can save your business thousands of dollars through the automation of infringement processing. mDrive provides you with an automated facility for quick and efficient tracking of RA information based on the time and date when the offence occurred. The system will also produce infringement and follow-up letters and ensure that all fines claimed are paid by the customer.

## System Administration

A sign of a good system is an effective combination of flexibility and control. mDrive boasts extensive back-office functionality to ensure accurate maintenance of codes and tables.

mDrive will keep you in control of branch financial activities by providing tight management and auditing tools. The system ensures that all account customers are invoiced through either the customer invoicing facility or the automatic batch invoicing facility, with the ability to split-invoice between the customer account and the individual driver for additional charges on a specific RA. The Administration module also handles Commission Agent information and generates weekly/monthly related reports.

## Communication and Data Transfer

Whether your operation is based from a single location, your branches are scattered around the country or beyond national boundaries, mDrive provides an integrated company-wide solution to your communication requirements.

Assume a company with a central location called Head Office, this location most likely has multiple terminals or PCs running mDrive. Other branches located elsewhere may be within the same city (i.e. local telephone call charges) and/or outside the local call boundaries.

mDrive can operate on-line from remote locations utilising thin client technology, such as Citrix or Microsoft Terminal Services for multi-branch operations, as a single installation.

As an alternative, in order to minimise on-going telephone charges, mDrive may either operate on-line within a local call area, or in a batch fashion (with scheduled updates). To further enhance this concept, mDrive has been designed with a DOD (Data-On-Demand) facility, whereby two remote locations can obtain data from each other as required during normal operations seamlessly, without waiting for a batch process to occur. This facility resolves issues such as OWR (One Way Rentals) in remote areas.

The mDrive Communication module may operate over standard PSTN (telephone network) or alternatively you may elect to run over ISDN and even deploy a VPN (Virtual Private Network) over the internet.

## Central Reservations

mDrive has the capacity to provide full Central Reservation facilities, either through a corporate call center, regional reservations, or a combination of both solutions. This can be implemented by either receiving all bookings at a central location (usually head office or an extension of that function), or alternatively where any branch within the network may take a reservation for itself or for any other. In either of the above scenarios, the end result is that a central reservation system is implemented and all locations receive the bookings related to them in a timely manner.

Whether you operate a single location or 100, with 10 or 10,000 vehicles, you can be certain that mDrive will reliably manage your business.